

Visitor's Policy for Paratransit

Lextran will provide Paratransit service for visitors to our service area who are eligible for Paratransit in their home city or jurisdiction. For the purposes of this policy, a visitor is an individual with a disability who does not reside in the area serviced by Lextran. Lextran shall treat individuals as eligible for Paratransit service upon provision of documentation of their eligibility in their home city or jurisdiction. If the individual does not have documentation of their eligibility, they may provide a phone number or email contact for the agency that has granted their eligibility in their home jurisdiction. Lextran personnel shall contact that home agency to document the visitor's eligibility. Once Lextran is able to confirm eligibility, the visitor shall immediately be eligible for Paratransit service in Lextran's service area.

Visitors can contact Lextran's Purchased Transportation Coordinator at 859-244-2015 or by email at dgoodpaster@lextran.com to request Paratransit service. Visitors are encouraged to contact Lextran as soon as is practical to ensure their timely access to the service.

Upon confirmation of their eligibility, visitors wishing to utilize Lextran's Paratransit service may do so for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during such 365-day period.

城市辅助客运系统旅客相关政策

Lextran为合乎享受辅助客运系统条件的旅客在权限范围内提供城市辅助客运服务。此规定的目的在于指明Lextran会为不在Lextran客运服务范畴内但能够提供所在区域相关证明文件证明其有残疾情况的旅客提供Lextran城市辅助客运服务。如若旅客无法提供享用城市辅助客运服务的相关资格证明，也可以向相关机构提供批准旅客在其本地使用辅助客运系统权限的电话或邮箱联系人信息。Lextran的相关人员随即会联系您的所属地相关机构为您的资格取证进行相关协调证明。一旦Lextran相关人员证实旅客具备享用城市辅助客运服务的资质，旅客会即刻在Lextran服务范围内具备享有城市辅助客运服务的资格。

旅客可以拨打电话859-244-

2015或发邮件至dgoodpaster@lextran.com联系我们的辅助客运系统协调员进行城市辅助客运服务的申请。我们同时鼓励旅客在对Lextran城市辅助客运服务有需求的第一时间联系我们，以更有效保证旅客及时享受我们的服务。

在旅客通过使用Lextran城市辅助客运服务资格认证后，旅客可以在服务开始即日起的365天内拥有总计21天的使用期限。