

## **Visitor's Policy for Paratransit**

Lextran will provide Paratransit service for visitors to our service area who are eligible for Paratransit in their home city or jurisdiction. For the purposes of this policy, a visitor is an individual with a disability who does not reside in the area serviced by Lextran. Lextran shall treat individuals as eligible for Paratransit service upon provision of documentation of their eligibility in their home city or jurisdiction. If the individual does not have documentation of their eligibility, they may provide a phone number or email contact for the agency that has granted their eligibility in their home jurisdiction. Lextran personnel shall contact that home agency to document the visitor's eligibility. Once Lextran is able to confirm eligibility, the visitor shall immediately be eligible for Paratransit service in Lextran's service area.

Visitors can contact Lextran's Purchased Transportation Coordinator at 859-244-2015 or by email at [dgoodpaster@lextran.com](mailto:dgoodpaster@lextran.com) to request Paratransit service. Visitors are encouraged to contact Lextran as soon as is practical to ensure their timely access to the service.

Upon confirmation of their eligibility, visitors wishing to utilize Lextran's Paratransit service may do so for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during such 365-day period.