

Lextran

EMPLOYEE NEWSLETTER—July 2015

HEALTH INSURANCE MEETINGS

Many employees attended this month's employee meetings to hear about the upcoming health insurance changes. You should have received your new Lincoln Financial dental and vision insurance cards as well as your new Bluegrass Family Health cards. If you have questions between now and September 1st, just stop by and see **Gerri** or **Denise**.

NEW FACILITY UPDATE

Check out these photos of the new facility project. There is obviously a lot of progress taking place!



EMPLOYEE KUDOS

"After several passengers were acting up and being rude to my boyfriend, we moved to the front of the bus. Kim asked for the group to move to the back of the bus. Even though they still were acting disrespectfully, I told her that was a nice thing she did and I got her name because she deserves praise. Thanks Kim!"
-Submitted by Christine D.

MAINTENANCE QUARTERLY WINNERS

Congratulations to the following employees for being named the

second quarter winners (April-June): **Rodney Brierly, Lewis George, Eysia Brown, Clay Webb, Allen White, and William White.**

A special shout-out goes to **Rodney Brierly** and **Clay Webb** for

being named a quarterly winners for the entire year so far! Way to go guys!

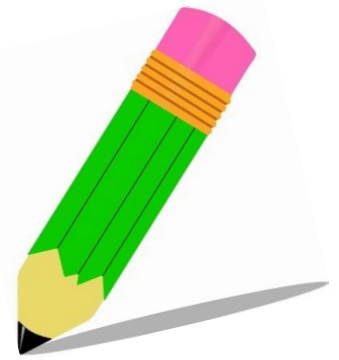


Key Performance Indicators— June 2015

Ridership	295,021
On-time Performance	89%
Cost per Passenger	\$5.48
Preventable Accidents	1
Complaints per 100,000 passengers	6
Customer service center "grade of service"	81

TIPS FOR OPERATORS

Upon receiving transfers, please check the condition before putting them into the farebox. A farebox can easily get jammed if a wet or mangled transfer is inserted into it. Also be sure to make sure the transfer is NOT being used on the same route.



OPERATIONS UPDATES

Congratulations to the following employees for receiving 6 months of perfect attendance: **James Harris, Roxane Warren, Anthony Hamilton, Brian Brewster, R.D. Davis, George Higgins, Michael Burnett, Brian Durham, Robert Wyse, Victor Natour, Victor Tommy, John Villavicencio, Garry League, Kevin Hollon, Steffon Morton, Carol Mayes, and Gerald Gladney.**

W.E. A.I.M.

Congratulations to the 2014 W.E. A.I.M. winners....the red AND yellow teams! It is the first time we have had a tie! These teams will be recognized with an upcoming lunch and various rewards. Stay tuned for info! **WAY TO GO** to both teams for an excellent year!

Red Team: **Isaiah Barron (Captain), Kuantaze Cooper (Co-Captain), Erk Watkins, Brian Durham, Carol Mayes, Garry League, Lenko Vanev, Gerald Gladney, Fettah Elouard, William Hays, Kenneth Hughes, Darrel Haynes, Robert Wyse, Michael Canter, John V., Kevin Hollon, Zach McCollough, Michael Dickerson, Laron Lewis, Taia Laine, Stanley Snowden, Darlene Spencer, and Jedaiah Stephens.**

Yellow Team: **Kim Abdullah (Captain), Diane Shaw (Co-Captain), Marjorie Contreras, Ruth Banks, Lauren Campbell, Bedri Uka, Ayman Froukh, Kim Dunaway, Paul Waller, Roy Campbell, Nigel Elcock, Thomas Johnson, Mark Green, Roxane Warren, Clarence Henry, Joy Gambrell, Jose Ortiz, Michael Burnett, Janice White, Vivian Davis, Mary Rogers, and Thomas Schuster.**

DID YOU KNOW...?

The Lextran headquarters project is being funded through a combination of sources, including:

FTA Grants	\$11 million
Fifth Third Bank Financing	\$8.4 million
New Markets Tax Credits	\$3.5 million
Local Mass Transit Funds (reserves)	\$3.3 million